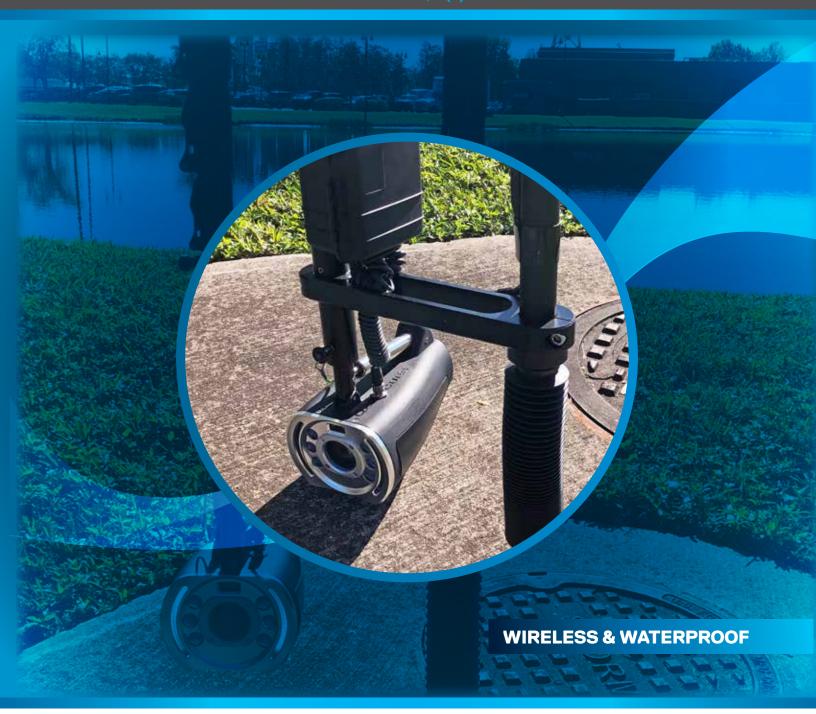
QZ3 Video Inspection Pole Camera User Guide

P/N QT901. v (3)





CUES Manhole Inspection Division

3600 Rio Vista Avenue Orlando, Florida 32805 800.327.7791 | salesinfo@cuesinc.com | www.cuesinc.com





ELES ® equipment is designed to be easy to use during day to day operation. However, it is powered electrically and thus must be operated with care and safety. PLEASE READ THE INFORMATION ON SAFETY AND MAINTENANCE EVEN IF THE SYSTEM IS SET UP BY SOMEONE ELSE.

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We would be pleased to hear from you. If you see any errors or desirable extensions or improvements, please write us at the following address, C/O Operator's Manuals: © LES® Corporate Office 3600 Rio Vista Avenue Orlando, Florida 32805

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SAFETY PRECAUTIONS

Precautions must always be taken when operating electronic equipment. Exposed wires, damaged equipment, or improper operation can lead to a dangerous situation.

Please take a few minutes and read this entire manual prior to operating the equipment. Follow all safety procedures and thoroughly inspect equipment prior to use each day. This will help the equipment retain it's full value and will reduce the risk of injury, property, and/or equipment damage.



- Read the entire manual before attempting to connect or operate any equipment.
- · Connect and disconnect cables only when the electric power is turned OFF.
- Never remove protection covers from the equipment or power generator. Internal repairs should only be done by an authorized CUES technician.
- If using a portable generator, always place it in an open area away from other
 equipment, manholes or obstructions prior to start-up; do not use a portable
 generator in an enclosed area.
- Upon receipt of the equipment, check for visible damage. If there is any evidence of rough handling, if damage is found, or if any equipment is missing, please contact the CUES Customer Service at 1-800-327-7791.

PERSONAL SAFETY EQUIPMENT & TRAINING

CUES stresses the use of appropriate safety equipment while working in and around manholes and during system operation. Safety should constantly remain the utmost priority. NOTE: The user of CUES products is responsible for all training and operation under federal, state and local guidelines and regulations for both confined space entry and traffic control. Recommended safety equipment includes but is not limited to the following:

- · Safety goggles
- Work gloves
- · Steel-toed boots
- · Reflective vests
- Hard hats
- Filter masks (full respirators may be necessary)
- Flashlights
- · Safety lines
- · Traffic warning signs
- Traffic cones
- Gas detectors
- · Ventilation fans

CUES ® makes no warranty for the use of its products and assumes no responsibility for any errors or omissions in this document or for incidental or consequential damages resulting from misuse of the products.



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INTRODUCTION (ADVANCED MODEL)

This manual provides setup, operation, troubleshooting, and maintenance instructions for the CUES QZ3 Portable Video Inspection Camera. The CUES QZ3 camera uses proven video technology to provide a versatile tool for areas that are difficult to access, such as manholes, pipelines, vessels, and tanks.

QZ3 is a lightweight, portable, video inspection system that can be operated by one person. Accomplish safe-viewing in industrial or environmental areas with no man entry. Perform swift inspections and surveys of pipelines, wet wells, manholes, sewer treatment plants, steam generators, tanks, vessels, and other areas that are difficult to reach. QZ3 can also be used to locate lateral services or to identify a blockage at a manhole, access port, or other entry point without entering the line or structure. QZ3's wireless streaming enables cable-free inspections within the immediate manhole area. For additional range up to 100+ feet from the manhole ask about the Wi-Fi Range Extender accessory!

QZ3 is mounted on a lightweight carbon fiber adjustable telescopic pole that can extend up to 24' (optional 34' pole is available). Get full HD views of cracks, breaks, pipe separations, scale, and various defect conditions from hundreds of feet away!

For additional information or questions regarding your specific system, please contact the CUES Customer Service Department at 1-800-327-7791 or email: QZ3@CUESINC.com





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QZ3 SPECIFICATIONS

Video Specs

- Imager: 1/2.8 CMOS
- Zoom: 360x (30x Optical, 12x Digital)
- Resolution: FULL HD 1080p (1920 x 1080)
- Functions
 - Zoom
 - Focus (auto/manual)
 - Zoom (auto/manual)
 - Exposure (auto/manual)
 - Automatic Image Stabilization
- Field of View: 63.7-2.3 degrees (Wide to Tele)
- Sensitivity: 0.01 lux

Illumination

- Multiple Aspheric Projection (M.A.P.) Lighting
 - Six LEDs illuminated in pairs for NEAR/MID/LONG range lighting
 - Lighting overlaps to eliminate dead spots in center of image
- 2 LED flood lights- evenly illuminate surrounding for close range inspection

Camera Head

- Connections- USB Download Port
- Submersible to 1m
- Construction: Anodized Aluminum, High Strength Polymer, Rubber
- Sensors- Humidity, Pressure, Temperature, Incline

Wireless System

- Wi-Fi Standard-IEEE 802.11g/n
- Frequency: 2.4GHz
- Optional Wi-Fi Range Extender Allows for operation up to 100+ feet away from the immediate manhole area

Height Adjustment Rod

- Pipe Diameter Compatibility: 6-72"
- Mechanism: Depth Rod (Basic)/Height Adjustment Actuator (Advanced)

Battery

- Battery Quantity: 2
- Battery Capacity: 100Wh
- Optional Extended Battery Pack Available: 120 Wh (QZ3 Basic Model Only)

Pole/Bipod/Tripod

- Length: 24ft Telescoping Carbon Fiber (34ft available)
- Convertible Tripod/Bipod Accessory



Motor Controls

- Tilt
- Height
- Pan (coming soon -compatible with SPiDER Tripod/Truck Mounted Deployment Systems)
 Tablet/Interface

Measurements

- Focus Based Distance to Defect Approximation
- Laser Distance Measuring (Standard on Advanced Model Only)

Tablet/Interface

- Samsung Ruggedized Android Tablet
- Protective Case
- Anti-Glare Screen Treatment
- Connection: Connect to any QZ3 in range
- · Controls for Illumination, Zoom, Focus, Exposure, Motor, Laser
- Battery Life Indication
- Capture: Record Video and Still Images
- Manage/Transfer Captured Media
- Text Overlay-Asset ID (Video)
- User Interface Compatible With Most Any Wi-Fi Enabled Device*
 - *Chrome Browser preferred Some devices may require cellular data to be disabled*

Warranty

CUES Standard 1 Year Warranty





PHYSICAL SETUP (BASIC VERSION)



IMPORTANT! Ensure that the camera is shut off and the batteries are disconnected when not in use.

- 1. Remove the quick release pin from the bottom of the deployment pole.
- Insert the camera head mounting into the pole, align pin holes, and reinstall the pin to secure the camera.
- Install the battery housing assembly onto the thinnest section of the telescoping pole. It's
 recommended to install the housing between the pole and depth rod to minimize the footprint for tight
 spaces.
- 4. Install the coil cable between the camera head and battery housing. If utilizing the housing orientation in Step #3, it's recommended, to pass the coil cord through the opening in the depth rod arm (between the depth rod and pole).
- 5. Unlatch the housing lid, open, and install the battery. Close the lid and secure with the latch.
- 6. Adjust the camera tilt position to the desired location. The same adjustment ball can be used to rotate the position of the camera head, as well.
- 7. Press the power button on the rear of the camera head to begin the operation (the switch is touch-sensitive and will not move in/out).
 - To power ON, press the power button on the rear of the camera head firmly and in the center of the switch once for approximately 1 second. The switch is pressure sensitive and will not move in/out.
 - To turn OFF, firmly press the power switch button twice for 1 second each time.





PHYSICAL SETUP (ADVANCED VERSION)



IMPORTANT! Ensure that the camera is shut off and the batteries are disconnected when not in use.

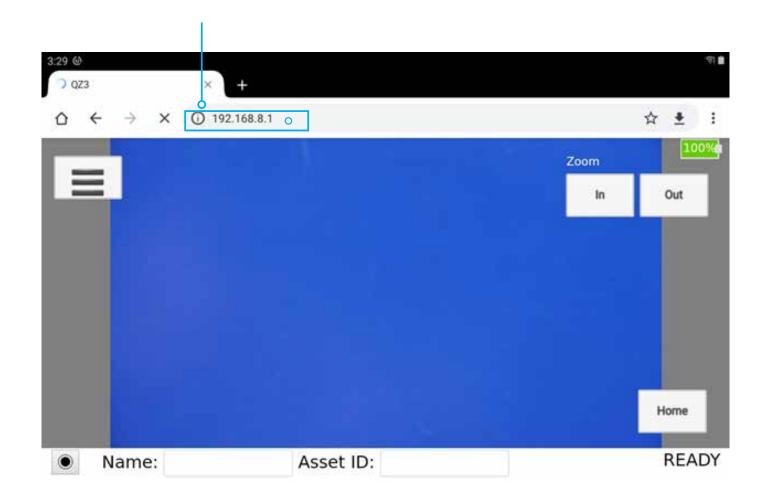
- 1. Remove the quick release pin from the bottom of the deployment pole.
- Insert the camera head mounting into the pole, align pin holes, and reinstall the pin to secure the camera.
- Install the battery housing assembly onto the thinnest section of the telescoping pole. It's
 recommended to install the housing between the pole and depth rod to minimize the footprint for tight
 spaces.
- 4. Install the coil cable from the battery housing to the port on the top left of the camera, and the cable from the height actuator to the port on the top right of the camera. If utilizing the battery housing orientation noted in Step #3, it's recommended to pass the coil cord through the opening in the depth rod arm (between the depth rod and pole). Unlatch the housing lid, open, and install the battery. Close the lid and secure with the latch.
- 5. Press the power button on the rear of the camera head to begin the operation (the switch is touch-sensitive and will not move in/out).
 - To power ON, press the power button on the rear of the camera head firmly and in the center of the switch once for approximately 1 second. The switch is pressure sensitive and will not move in/out.
 - To turn OFF, firmly press the power switch button twice for 1 second each time.





QZ3 WEB BROWSER USER INTERFACE

- Power on the QZ3 and wait approximately 30s to 1min until the unit broadcasts its Wi-Fi network.
 The camera lens will zoom in/out as part of its initialization. Once this happens, the QZ3 is ready to broadcast its network.
- Connect to the network using the optional tablet or any other Wi-Fi enabled device. From the Wi-Fi
 settings, select "QZ3-XXXX" from the available networks. If prompted to enter a network password
 to join, enter the following password: "QZ3@CUES".
- 3. After connecting to the network, ensure all applications are closed and then open a browser tab in the chrome browser.
- 4. From the browser, type into the address bar: 192.168.8.1 to access the main screen.
- 5. It may be necessary to refresh the page if the video does not appear right away.





CAMERA VIEWER PAGE FUNCTIONS

To access the menu of camera functions on the viewer, select the square icon with three bars in the upper left hand corner of the screen.

- 1. RECORDING Before starting a recording, use the text field to associate any asset ID or other identifying information for your recording.
 - Press the round dot next to the recording name to start recording and begin an inspection. Press
 the button again to end the inspection. A recording indicator will remain on the bottom of
 the screen to let you know the camera is recording.



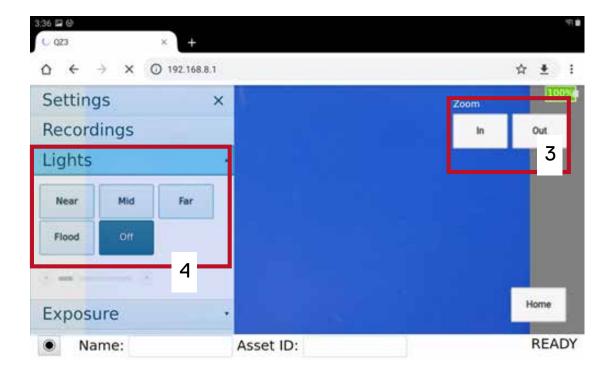
IMPORTANT! After pressing record it will take approximately 5 seconds for the recording to begin.

- STILL IMAGE CAPTURE During a recording tap or click twice on the recording screen in the web
 user interface to capture a still image. A shutter sound effect will confirm the still has been captured.
 Images will save to tablet and will be named corresponding with the recording name.
- ZOOM QZ3's onboard digital optics provide for 30x optical and 12x digital zoom for a combined 360x zoom capability.
 - Use the ZOOM IN/OUT buttons to magnify video, as necessary. Press and hold to operate ZOOM.
- 4. LIGHTS QZ3 utilizes a lighting setup we refer to as M.A.P. (Multiple Aspheric Projection) Lighting. The advantage of M.A.P. Lighting is that by utilizing the different sets of lights you are able to focus the beam of lights on different sections of a pipeline inspection. To make full use of the M.A.P. Lighting, first select the range that best provides lighting for your inspection area of interest and then you can vary the intensity of the lights (brightness) to provide the best picture possible.
 - Intensity Slider Controls brightness of M.A.P. spot lights (slider adjustment between 0-100%).
 Flood lights are not dimmable.
 - Flood Use for manholes and start of pipe inspection
 - Near Start of pipe
 - Mid Mid-range
 - Far Furthest distance

· continued on the next page...









LIGHTS - continued

- Intensity Slider Controls brightness of M.A.P. spot lights (slider adjustment between 0-100%). Flood lights are not dimmable.
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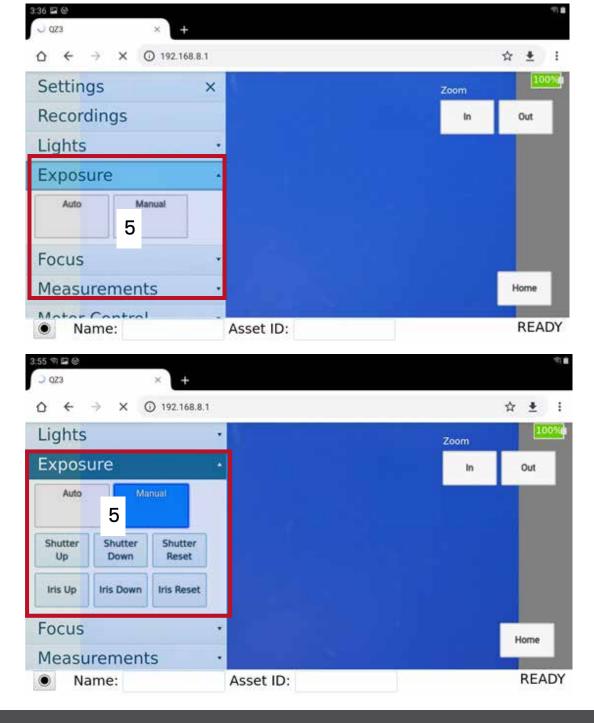


EXPOSURE -

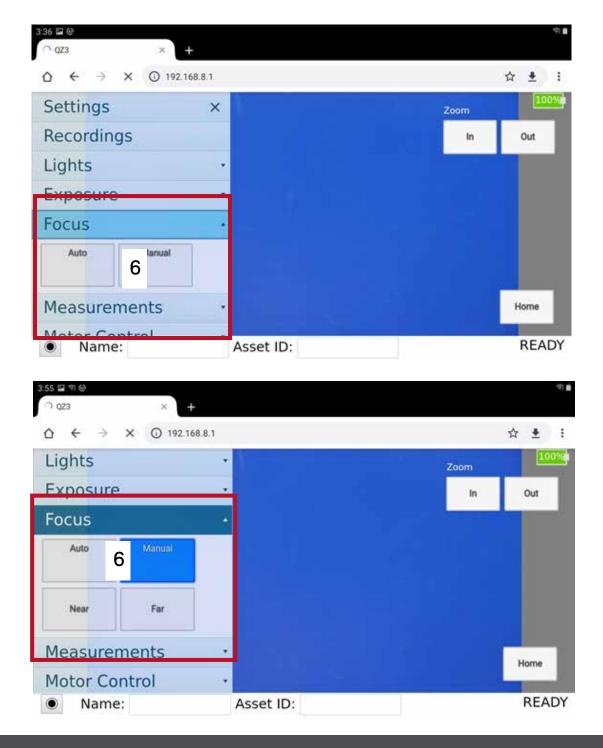
- Auto QZ3 controls shutter and Iris
- Manual Allows user to manually control shutter and iris

6. FOCUS -

- Auto QZ3 controls focus
- Manual Allows user to manually control focus (near/far); press and hold to operate focus



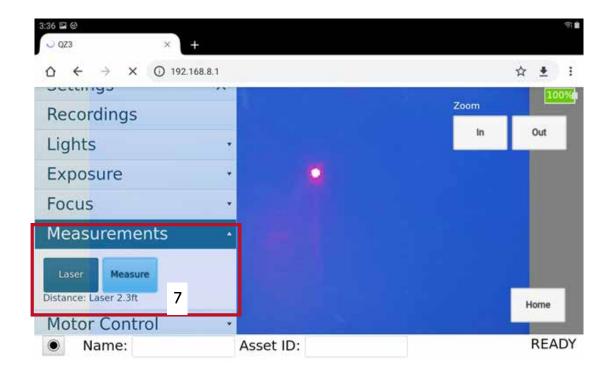


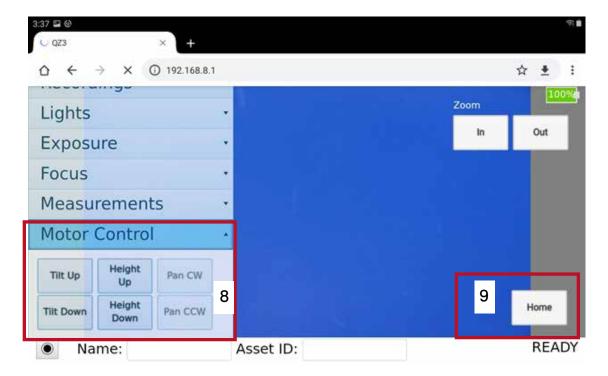




- LASER (ADVANCED MODEL ONLY) -
 - Laser Toggles Laser on/off
 - Measure Measures distance from camera head to Laser
- 8. MOTOR CONTROLS Motor control is used to use the motorized movement functions included with the QZ3 Advanced Camera.
 - Tilt Allows the camera up and down movement in a fixed location
 - Height Moves the camera head's physical location up and down
 - Pan Coming Soon
- 9. HOME -
 - Resets camera zoom to home position
- STATUS INDICATORS Status indicators provide important information about the QZ3 's status in real time.
 - Battery life, temperature, disk space and software version are indicated in the settings tab.

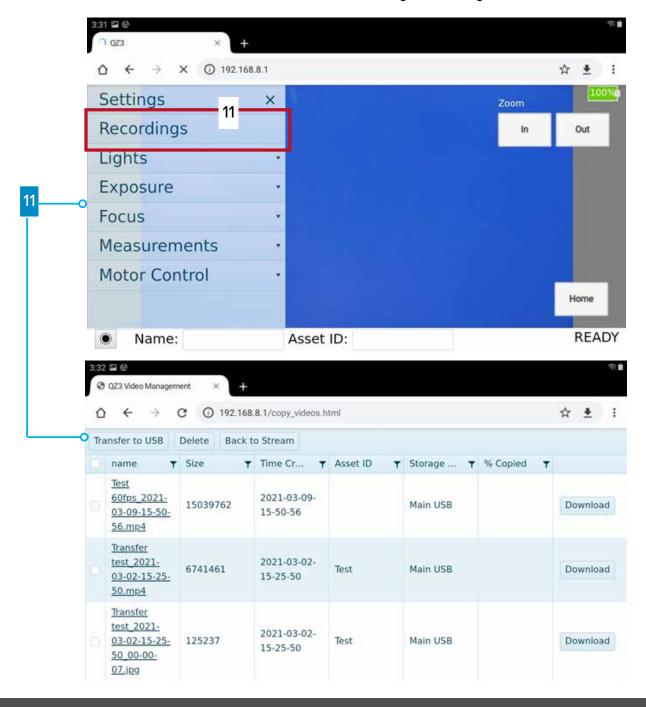








- 11. MANAGE RECORDINGS Select "Recordings" to access the videos and still images recorded on the unit. Select "Back to Stream" to return to the previous screen with the live video.
 - File Transfer To select files to be transferred, check the box next to each file of interest, plug
 in a USB drive to the back of the QZ3 camera, and press "Transfer to USB" to copy
 the selected files to the USB drive.
 - Delete Files To select files to be deleted from the camera, check the box next to each file to be deleted, and press "Delete" to delete the selected files.
 - Playback To review video inspections, select the blue link of each video to playback the video.
 Press "Back" below the video to return to the Manage Recordings screen.





- 12. CAMERA UPDATES Within the settings tab, you can find a button to update the QZ3 Camera.
 - Updates and instructions can be found on QZ3 Software Updates | CUES Go the Distance (www.cuesinc.com) when available. All new camera's leave the factory with the most current firmware already installed.
 - File Transfer To select files to be transferred, check the box next to each file of interest, plug
 in a USB drive to the back of the QZ3 camera, and press "Transfer to USB" to copy
 the selected files to the USB drive.

ADJUSTMENTS AND MAINTENANCE

TILT BALL FRICTION ADJUSTMENT (BASIC MODEL ONLY) -

 To adjust friction on the tilt ball, use a Philips head screwdriver to tighten the screws around the tilt horseshoe clamp starting at one end in a clockwise or counter-clockwise fashion, adjusting each screw a half turn at a time. Repeat as necessary.

TELESCOPIC POLE LATCH ADJUSTMENT -

• To tighten the latches, open the latch into the free position and use a Phillips screwdriver to turn the adjustment screw a half turn. Repeat as necessary.





LITHIUM ION BATTERY SAFETY AND CHARGING INFORMATION

Battery/Charging Precautions and Recommendations -

- Do not allow battery pack to short-circuit, even for a moment.
- Always protect battery packs from shock, puncture, and impact, i.e., do not drop or transport in a tool box, trunk, back of van, etc. where they can "bang around". The best practice is to keep them in the padded case while not in use.
- Do not use or attempt to charge a battery pack that is leaking or shows any signs of damage.
- Never charge a battery pack at temperatures below or above 0°C/40°C respectively.
- Do not operate a battery pack at temperatures below or above -30°C/55°C respectively.
- Keep the battery packs away from rain/ moisture when not enclosed in housing/case.
- Always charge battery packs on a non-flammable surface and away from all flammable material.
- Remove packs from equipment or case compartment before charging.
- Do not attempt to tamper with or disassemble batteries or chargers.
- Batteries may become warm during use or charge.
- Remaining charge on battery is indicated by pressing the button beneath the LED display on left side.
- Battery packs should be recharged as soon as possible after discharge unless they are not in the
 appropriate temperature range. Ideally, charging should occur at room temperature on packs that
 have been allowed to warm up or cool down to room temperature.
- Battery pack sets should be "rotated", even if second set is not needed during an inspection session,
 i.e. once the first has been partially or fully used remove it from the pole for recharge and use the
 second set of batteries for the next session.
- Partial charges or discharges are acceptable without causing "memory effect", although constant operation under those conditions should be avoided.







QZ3 Battery Packs can be used to charge the optional tablet accessory.



TROUBLESHOOTING THE QZ3

BASIC TROUBLESHOOTING CHECKS

- Ensure tablet or other connected device is connected to QZ3 Wi-Fi network (needs to be connected at each power up)
- Power cycle camera
- Change batteries
- Close all applications on tablet/connected device
- Close all tabs in web browser (Google Chrome is recommended)
- Clear Google Chrome browser cache
- In the browser select three vertical dots on upper right corner of screen>Settings>Privacy>Clear Browsing Data>Clear Data (ensure time range "all time" is selected
- Perform any required updates to tablet/connected device
- All lights on; no Wi-Fi/video- QZ3 is in warm up mode. This will occur in extreme cold situations to allow camera to safely turn on fully
- Power cycle tablet/connected device

COMMON TROUBLESHOOTING

- Power button light on; no Wi-Fi Battery may be low
- No Zoom Controls- Restart QZ3 and wait 1 minute before connecting to Wi-Fi
- Weak Signal- Check distance between operator and pole. For best result, operator should be within arm's length of the pole. Ask about Wi-Fi Range Extender to extend the reach of the camera's signal up to 100+ feet from the manhole.
- Camera stopped/won't show video/Wi-Fi QZ3 battery may be low or camera may have gone into
 over temperature mode to protect itself due to high temperature. Shut off unit and allow to cool
 down in a cool environment.
- Additional Troubleshooting- Contact our Manhole Products Customer Service Specialist at 1.800.327.7791 (ext. 399)

QZ3 SOFTWARE UPDATES



IMPORTANT! VISIT HTTPS://CUESINC.COM/PAGES/QZ3-SOFTWARE-UPDATES REGULARLY TO CHECK FOR THE LATEST SOFTWARE UPGRADES FOR YOUR QZ3.



OPTIONAL QZ3 ACCESSORY INSTRUCTIONS/RECOMMENDATIONS

Ruggedized Tablet -

- It is important to note that the optional ruggedized tablet has an "Adaptive Brightness" under its brightness settings which should be enabled in addition to full brightness for optimum picture clarity.
- It is recommended to close all applications other than the browser used for viewing QZ3 inspections for best performance.



Wi-FI Range Extender -

 The Wi-Fi Range Extender attaches to the top of the QZ3 pole and extends the Wi-Fi range up to 100+ feet from the manhole.





QZ3 TRIPOD/BIPOD

- The optional QZ3 tripod/bipod is made to be a 2-in-1 accessory. One leg on the assembly is removable using the repositionable locking handle.
- To avoid losing the handle we recommend reinstalling into the base after removal of the third tripod leg.
- For pipeline inspections we recommend the bipod configuration, using the depth rod on the pole as the third leg.
- To suspend the pole, first collapse all three legs of the tripod so that the weight of the assembly rests on the unextended legs. The assembly is NOT meant to carry full weight of the pole while legs are extended.
- When the tripod is not being used for stabilization, the Pole Stand-in accessory can be fitted in place of the pole and the Pole Mount Tablet Holder can be fit onto the Stand-in to hold the tablet on the tripod.

Adjustments -

- Slipping
 - · Turn button at top of leg clockwise to increase locking
- - · Turn button at top of leg counter-clockwise to decrease locking
 - Inspect for damage on outside of leg
 - Do NOT lubricate legs. This may cause excessive slipping.







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POLE MOUNT TABLET HOLDER

- Spread cross arms of holder to fit tablet (horizontally) into the holder. Secure with rubber straps over the corners of the tablet.
- The pole mount tablet holder clamps to the largest section of the telescopic deployment pole.
 - · For a tighter fit, open the clamp handle and rotate the handle clockwise by one rotation and reclamp. Repeat as necessary.
- To mount the tablet on a tripod not being used for inspections use the Pole Stand-in to hold the tablet independent of the pole.





HARNESS MOUNT TABLET HOLDER

- Attach the tablet mount to the harness with the thumb screw on the harness. Adjust harness straps
 to fit user. Place tablet (horizontally) between the clamping surfaces and secure with the two thumb
 screws at the top of the holder.
- The tablet can be tilted by adjusting a thumb screw at the base of the harness.





CUES MATERIAL RETURN POLICY

To ensure the orderly return of CUES products from our customers and to assure proper credit and warranty replacements handled in a timely manner, CUES has implemented a MATERIAL RETURN AUTHORIZATION (MRA) SYSTEM. Please read and follow the instructions below to ensure your MRA is handled properly and efficiently:

- 1. Once it is determined that a CUES product needs to be returned, call the CUES Parts Department in Orlando at 1-800-327-7791.
- 2. CUES will provide an MRA number by phone and ask a few questions.
- 3. CUES will then mail or fax the MATERIAL RETURN AUTHORIZATION (MRA) FORM with the MRA number, or include it with the replacement parts, if applicable.
- 4. Follow all instructions on the MRA Form. Make 2 copies one for your records and the other will be used as a packing list.
- Place an MRA sheet in with the parts that are shipped back to CUES along with a copy of the
 original packing slip or invoice, if possible. Send only the parts originally agreed upon with your
 Parts Representative. Any deviations/changes will require an additional MRA.
- 6. Make sure to include a copy of the MRA form for a packing slip.
- 7. Write the MRA number on the outside of the box.
- 8. Please take care in packing the parts that are to be shipped back to CUES. Parts must be individually protected from each other and appropriate packing material must be used to prevent damage during shipping.
- 9. Freight on the material returned is to be prepaid by the customer. Depending on the warranty determination, CUES, at its' option, may credit freight charges both ways.
- 10. The parts must be returned to CUES within 5 days of receipt of the MRA for credit to be granted.

Under normal circumstances, a warranty determination can be made within 30 days, and if under warranty, the part will be replaced at no charge. A credit will be issued if you have already received a replacement part. No credits will be issued until CUES receives the defective part.

*******NOTE*****

CUES will not warrant look-alike parts sold by competitors and reserves the right to charge a restocking fee. CUES shall not be liable for any loss or damage resulting, directly or indirectly, from the use of the materials, or for special, indirect, or consequential damages, economic losses, loss of profits, loss of business, or loss of business opportunity.

Without limiting the generality of the foregoing, this exclusion from liability embraces purchaser's expenses for downtime or for making up downtime, damages to property, and injury to or death of any persons.

CUES neither assumes nor authorizes any person (including employees, agents, or representatives of CUES) to assume for it any other liability, guarantee, or warranty in connection with the sale or use of the materials, and no oral agreements, warranties, or understandings exist collateral to or affecting this warranty. This warranty shall not be extended, altered, modified, or waived except by a written instrument signed by an authorized CUES representative.



CUES MATERIAL RETURN AUTHORIZATION

Cust #:	Name					Contact:		Date: 4/21/2004
Original SO #: N/		SO Orig	<u> </u>	Dated:	New SO #:		.O. To Be Credited	1
Return For:	Reason:						Orig:	u.
	Reason:		Territory	Prod. Ref. Cd: 5120	00		Orig:	
Explanation:								
To ensure your MRA is handled properly and efficiently, please follow the instructions below. 1. Ship parts back within five (5) business days of receiving your MRA number. Parts ordered in error are subject to a restocking fee. 2. Send only the parts originally agreed upon with your customer service representative. Any deviations will require an additional MRA. 3. Make a copy of this sheet and keep the original for your records. Use the copy as a packing slip. 4. Write the MRA number on the outside of the box. 5. Parts must be individually protected from each other (original packaging would be best) and appropriate packing material must be used to prevent against damage during shipping. Note: If parts are not well protected and arrive at our facility damaged in any manner, we will automatically reject them and return them to you without credit. PARTS WILL BE RETURNED TO CUSTOMER AT CUSTOMER EXPENSE WITHOUT AN MRA NUMBER DOCUMENTED ON BOX. CUES IS NOT RESPONSIBLE FOR SHIPMENT FROM CUSTOMER TO CUES. Use this section as a Packing Slip. Please remember to write the								
MRA number on the box. MRA #:								
				XXXX	••			
Return To:								
Cues 3600 Rio Vista Avenue Orlando, Fl. 32805 (407) 849-0190 FAX (407) 425-1569 WATS 800-327-7791								



CUES PARTS & SERVICE

At CUES, we realize your return on investment is directly related to daily production in the field. By stocking the largest inventory of OEM equipment in our industry, CUES strives to ship all parts orders on the same day or within 24 hours after receipt of the order.

Whether you need a camera or a fuse, CUES will quickly process and ship your order in accordance with your schedule requirements! Our experienced parts professionals can help you with parts identification, shipping methods, equipment operation questions, and connect you to the correct specialist for troubleshooting!

CUES offers four convenient stocking locations that contain a large assortment of parts, finished products, portable, and truck mounted systems. Texas, Arizona, Oklahoma and Louisiana customers can be serviced by our local dealerships. Contact us at your most convenient stocking location! For authorized dealer locations, log onto our website at www.cuesinc.com.

Parts can be ordered via phone or facsimile! For operating hours, contact information, and locations, log onto our website at www.cuesinc.com. Contact us at your most convenient stocking location! Log onto our website at www.cuesinc.com to view the CUES Parts Department & Dealers hours & locations.

CUES Parts Department: Parts turnaround is normally within 24 hours after receipt of order. Please note that special shipping arrangements can be made at the time of the order. All return shipments received at CUES freight collect will be refused upon delivery unless previously authorized by CUES personnel. Normal operating hours are 8am to 5pm, EST., Phone: 800-327-7791, Fax: 800-831-1184.

CUES Service Depot: Service turnaround is normally 72 hours or less upon receipt at our depot, excluding weekends and holidays. All return shipments received at CUES freight collect will be refused upon delivery unless previously authorized by CUES personnel. Normal operating hours are 8am to 5pm, EST., Phone: 800-327-7791.

West Coast

For West Coast Customers:

The parts and service depot is located at 1943 S. Augusta Court, Ontario, CA, 91761. Normal operating hours are 8am to 5pm, PST

Phone: 800-544-8695

Canada

For Canadian Customers:

The parts and service depot is located at 1675 Sismet Road, Unit 2 & 3, Mississauga, Ontario L4W1P9

Phone: 905-238-9178

Midwest

CUES Midwest:

www.cuesmidwest.com 2325 Parklawn Drive. Suite K Waukesha, WI 53186 Phone: 262-717-3165

Fax: 262-717-3167



RECORD OF REVISIONS

This Record of Revision page is designed to allow the manual user to determine the engineering/manufacturing level to which the manual is written. As engineering changes to this hardware are made at CUES, necessary information in the manual will be revised to reflect those changes. The latest change level and the rationale for any change(s) will be explained in tabular format on this page to allow the manual user to be better equipped should the need arise to call CUES regarding technical information.

Manual Title	Revision	Date	Change Description
QZ3	1	07.12.19	Preliminary In-Process Manual Released to Documentation
	2	11.08.19	Various instructions and pictures updated throughout the manual
	3	03.15.21	Revised procedures/instructions to include QZ3 Advanced.

Years

Innovation for over

CUES is the world's leading manufacturer of closed circuit television video (CCTV) inspection, rehabilitation, pipe profiling equipment and asset inspection/decision support software. For over 50 years, CUES has provided innovative pipeline inspection technology and solutions to enable accurate condition assessment and proactive maintenance programs for buried infrastructure.

In addition to inspection equipment, CUES also designs, manufactures, and sells a broad range of pipeline rehabilitation and profiling equipment. These include chemical grouting systems for sewer line pipe joints capable of using a wide variety of grouting products. CUES also makes lateral reinstatement cutting systems which enable the reinstating of laterals in mainline sewers after they have been relined with any of a wide variety of liner materials. Pipe profiling is accomplished via Laser for Sonar based systems.

CUES has the most locations and dealers available to serve you! To find a local CUES facility, find the operating hours for a particular location, or to contact us at your most convenient stocking location, please log onto our website at www. cuesinc.com or call the CUES Corporate Headquarters in Orlando, Florida for more information.