

Troubleshooting Checklist: Problems, Possible Causes, and Corrective Actions

Date:

Technician:

Equipment ID:

Work Order:

PROBLEM	POSSIBLE CAUSES	CORRECTIVE ACTIONS
Camera Has No Video Signal ☐ Problem observed Notes / findings:	☐ Loose connector ☐ Damaged cable ☐ Power supply issue ☐ Camera failure	☐ Verify all cable connections. ☐ Inspect connectors for damage. ☐ Check power supply output. ☐ Test with alternate cable if available. ☐ Contact CUES Service if issue persists. ☐ Resolved Initials:
Poor Video Quality ☐ Problem observed Symptoms: ☐ Blurry image ☐ Flickering image ☐ Dark image ☐ Distorted image Notes / findings:	☐ Dirty camera window ☐ Damaged lighthouse ☐ Moisture intrusion ☐ Connector corrosion	☐ Clean camera window. ☐ Verify light operation. ☐ Check humidity reading. ☐ Inspect connectors. ☐ Resolved Initials:
Transporter Does Not Move ☐ Problem observed Notes / findings:	☐ Drive motor failure ☐ Loose connection ☐ Cable damage ☐ Incorrect settings	☐ Verify controller operation. ☐ Inspect drive cable. ☐ Check gear settings. ☐ Restart system. ☐ Contact technical support if needed. ☐ Resolved Initials:

Document findings, complete corrective actions, and contact CUES Service if issues persist.

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Excessive Camera Humidity ☐ Problem observed Symptoms: ☐ Humidity above 80% ☐ Rapid humidity increase ☐ Internal fogging Notes / findings:	☐ No specific possible causes listed in the guide. Use symptoms and inspection findings to evaluate the issue.	☐ Remove equipment from service. ☐ Inspect seals. ☐ Document humidity readings. ☐ Contact CUES Customer Service. ☐ Resolved Initials:
Generator Will Not Start ☐ Problem observed Notes / findings:	☐ Low oil level ☐ Low fuel level ☐ Dead battery ☐ Faulty starter	☐ Check oil level. ☐ Verify fuel supply. ☐ Test battery voltage. ☐ Inspect starter system. ☐ Resolved Initials:

Additional Notes / Corrective Action Summary:

Technician Signature:

Supervisor Review: